

## Health Requirement: Appointment Check Instructions

Introduction: I am \_\_\_\_\_

I'm calling regarding Head Start health requirements. Our records indicate \_\_\_\_\_ is: .....due for their physical/dental.....**OR**.....Has no physical/dental on file.

**\*\*Do you have that appointment scheduled?**

Yes ----→ Record dates

No ----→ Can you have that scheduled when I come out on (Tuesday)?

Are there any problems/ barriers/ concerns that are keeping you from scheduling that appointment?

1. **No Insurance**, When did you apply? If it's been a month, they need to call back and check their application status. They may need to send in more info. If it was recent...

>>>>>>>>> *Call back in a couple of weeks.*

2. **Transportation**, will family/friend help? Then tell them that: we will let your Family service worker or home visitor know and they will contact you about assisting with transportation.

>>>>>>>>> *Call back in a couple of days to check transport.*

3. **Work Conflicts**, remind them that it is a requirement for enrollment. It has to be done. Preventative care is important and all kids 2-6 need to have yearly check-ups. Dental decay leads to pain, inability to concentrate and learn and can lead to serious infection.

(\*\*Head Start is federally reviewed and funded, and if we do not meet our requirements as a program we could lose funding and our centers could be shut down. If they value our services, which they receive FREE, they will get it done.)

>>>>>>>>>>>>>>> *Call back in a couple days for appt. dates.*