Health Requirement: Appointment Check Instructions

Introduction: I am ______________

I’m calling regarding Head Start health requirements. Our records indicate ____________is: ......due for their physical/dental......OR......Has no physical/dental on file.

**Do you have that appointment scheduled?

Yes ----→ Record dates

No ----→ Can you have that scheduled when I come out on (Tuesday)?

Are there any problems/barriers/concerns that are keeping you from scheduling that appointment?

1. **No Insurance.** When did you apply? If it’s been a month, they need to call back and check their application status. They may need to send in more info. If it was recent…
   >>>>>>>> Call back in a couple of weeks.

2. **Transportation.** Will family/friend help? Then tell them that: we will let your Family service worker or home visitor know and they will contact you about assisting with transportation.
   >>>>>>>> Call back in a couple of days to check transport.

3. **Work Conflicts,** remind them that it is a requirement for enrollment. It has to be done. Preventative care is important and all kids 2-6 need to have yearly check-ups. Dental decay leads to pain, inability to concentrate and learn and can lead to serious infection.
   (**Head Start is federally reviewed and funded, and if we do not meet our requirements as a program we could lose funding and our centers could be shut down. If they value our services, which they receive FREE, they will get it done.)
   >>>>>>>> Call back in a couple days for appt. dates.